



# PRACTICAL INFORMATION

## Badge, transportation, venue...

### 1- PRIOR THE CONFERENCE

#### a) Complete your account information

Once you are registered, customize your SymphonyLive experience by completing your profile:

- Personalize your badge
- Select your workshops (if applicable)
- Select your talks
- Choose your t-shirt size and food preferences

#### b) Print your badge

For safety reasons we ask all participants to print their badge before arriving at the conference.

**There will be no printing on site.**

Lanyards and badge pocket will be available at the welcome desk.

#### c) Book your accommodation

Below is a list of hotels near the conference venue:

- **Social Hub Hotel** - <https://www.thesocialhub.co/fr/berlin-mitte/>
- **Motel One Berlin Alexanderplatz** - <https://www.motel-one.com/fr/hotels/berlin/hotel-berlin-alexanderplatz/>
- **Park Inn by Radisson Berlin Alexanderplatz** - <https://www.parkinn-berlin.de/>
- **H4 Hotel Berlin Alexanderplatz** - <https://www.h-hotels.com/de/h4/hotels/h4-hotel-berlin-alexanderplatz/>
- **B&B Hotel Berlin Alexanderplatz** - <https://www.hotel-bb.com/de/hotel/berlin-alexanderplatz/>

#### Your Conferences

##### Redeem your voucher

Vouchers grant access to conferences and/or workshops. If someone bought conference tickets for you, ask them for your voucher code and redeem it.



#### SymphonyLive Berlin 2024



##### Create your Badge

Customize, download and print your conference badge.



##### Select your Workshops

**Seats are limited** and assigned on a first-come, first-served, basis. You can change your selection anytime **until**



##### Select your Talks

Select the talks you'd like to attend so we can prepare the best schedule possible.



##### Update your Preferences

Select your t-shirt size, food preferences, etc.



##### Transfer your Voucher

Transferring your voucher allows another person to attend the conference/workshop in your place. Your voucher code is



## 2- JOINING THE CONFERENCE VENUE

### a) By train

As Europe's largest interchange station, the modern [Berlin Hauptbahnhof](#) connects rails from every direction and is located in the centre of Berlin, near the Parliament and houses of government.

Yet Berlin has many other large long-distance train stations, such as the Südkreuz, the Ostkreuz and Ostbahnhof, Gesundbrunnen (Nordkreuz and Spandau in the west). Each station offers quick public transit into the city centre.

- Berlin Hauptbahnhof -> Alexanderplatz: **6 minutes** / Südkreuz -> Alexanderplatz: **20 minutes** ;
- Ostkreuz -> Alexanderplatz: **9 minutes** / Gesundbrunnen -> Alexanderplatz: **8 minutes** ;
- Spandau -> Alexanderplatz: **40 minutes**

### b) By plane

For our most geographically distanced participants, the [Berlin Brandenburg Airport \(BER\)](#) "Willy Brandt" has been opened and has replaced the airports Tegel and Schönefeld as central airport. In addition, BER has its own railway station directly below the terminal. Once landed in BER airport, you can reach SymphonyLive Berlin 2023:

- **With public transportation**

You can change from the airplane directly and comfortably to the rail. You will find the train station directly under the Departure and Arrival Halls of the Terminal 1 (level U1 and U2).

Journey times from BER Terminals to Alexanderplatz is around **25 minutes**.

More information on the lines and ticket prices are available on [www.s-bahn-berlin.de](http://www.s-bahn-berlin.de)



- **With a taxi**

To ensure a safe journey, we recommend that you always take an official taxi outside arrival hall. Real taxis can be identified by the Berlin license plate and the license number on the back window of the vehicle. There is no license number in Berlin that is higher than 8000.

It costs around 70-75€ to Berlin city center.

[Here](#) you will find taxi numbers and further information about taxis in Berlin.



### c) By car

There are few public car parks around Alexanderplatz:

- **Rathaus passagen** is the closest car park, only 100m from the Cinema.
- **APCOA** (Underground car park Alexa) is situated at 500m from the Cinema and proposes Electric Car Charging Spaces and a daily ticket at 20€.





## 3- JOINING SYMPHONYLIVE

### a) Workshops

The workshops will take place on June, 18-19 at **The Social Hub Hotel**.

Address: **Alexanderstraße 40, 10179 Berlin**

- Access:
- 10-minute walk to Alexanderplatz Station and a 3-minute walk to Jannowitzbrücke station.
  - From Berlin Central Station, take the S3, S5, S7, or S9, on the S-Bahn local railway for 8 minutes, and take the exit S+U Jannowitzbrücke. Then it is only a 3-minute walk away.
  - The hotel has its own private parking lot for 4€/hour or 17€/day (no reservations possible).

Present yourself at the welcome desk with your pre-printed badge. We will be at your disposal for any further information.

Don't forget to check the recommendations received by email to participate in the workshops. This will make it easier to get started with the workshops.

The schedule will be available shortly on <https://live.symfony.com/2024-berlin/>



### b) Main conference

The conference will take place on October 5 & 6 at **Cinestar Cubix Alexanderplatz**.

Address: **Rathausstrasse 1, 10178 Berlin**

Access: U-Bahn, S-Bahn, Metrobus and Tram stop « Alexanderplatz ». See more details in part 2.

Present yourself at the welcome desk with your pre-printed badge. We will be at your disposal for any further information.

The schedule will be available shortly on <https://live.symfony.com/2024-berlin/>





## 4- CATERING

### a) Indicate your food preference

Once you have registered, log in to your conference profile, click on Conferences and then on Update your Preferences. Here you go, you can choose Your food preference as "No special meal" or "I'm vegetarian".

If you don't specify your diet beforehand, you will not be able to choose a vegetarian lunch on site.

### b) Food and beverages included

All tickets (workshop, conference, workshop+conference) include a morning coffee break, lunch and afternoon coffee break per day. Dinners are not provided. In addition, welcome coffee breaks will be served on June 20 starting at 8:00 a.m., so feel free to join us early to avoid the waiting line!

Lunches will be served as sandwich lunch boxes. You can pick them up in the exhibition area. Only registrants wearing a badge will be able to pick up a lunch box.

## 5- DISABILITY INFORMATION

### a) Slow walkers & wheelchairs

- All spaces are wheelchair accessible.
- Dedicated seating will be organized.
- 10-minute breaks are provided between each talk for moving time.

### b) Visually impaired & color blindness

- Dedicated seating will be organized at front rows.
- Sign language interpreter during talks can be organized upon request by email ([events@symfony.com](mailto:events@symfony.com))

### c) Guide and assistance dogs

Guide and assistance dogs are welcome. They must have current travel documents (vaccination, document stating that the animal is a service animal), to be presented upon arrival. Participants must maintain control of their animal at all times and keep them on a leash or harness within the venue.

## 6- COMING WITH CHILDREN

### a) Childcare

Babysitting is available upon advance request only (minimum of 7 days). The request must be sent by email ([event@symfony.com](mailto:event@symfony.com)) and be specific with the number of children, their age, requested day and duration.

### b) Breastfeeding

Breastfeeding is permitted wherever breastfeeding visitors feel comfortable in the workshops hotel and Cinema. There is no dedicated room available.



## 7- FURTHER INFORMATION

### a) First aid station

If you begin to feel ill or need medical assistance, please do not hesitate to ask someone from the organization. In case of an emergency, Cinestar Cubix is located close to large hospitals.

### b) Gender neutral toilets

At the workshops hotel, toilets are gendered neutral.

At Cinestar Cubix toilets are all gendered. For your comfort, we recommend using the toilets in your hotel room whenever possible.

### c) Prayer room

There is no prayer room inside the conference and workshops venues.

## 8- CARE TEAM & CONTACT

### a) Code of conduct

In the interest of fostering an open and welcoming environment, the "Code of Conduct Active Response Ensurers", or CARE team, pledge to ensure that the spirit of the Code of Conduct is respected. Our main priority is to ensure the safety of our community members. The second goal is to help educate the community as a whole to be aware of the Code of Conduct and how to help implement its spirit throughout the community. In case these goals conflict, we will prioritize safety of community members over all other goals.

More information on <https://symfony.com/care>

Email: [care@symfony.com](mailto:care@symfony.com)

### b) Contact our team

If you have any questions, suggestions or information please do not hesitate to contact our event team:

- email: [events@symfony.com](mailto:events@symfony.com)
- twitter: [@symfony\\_live](https://twitter.com/symfony_live)

*We look forward to seeing you!*